

APPLETON VILLAGE SURGERY

PATIENT PARTICIPATION GROUP

NOTES OF THE MEETING ON 29th JUNE 2017

Present

Diane McCormick (Chair)
Gill Shepherd
Maureen Kerry-Lewis
Dawn Nichols

Chris Sheen
Ken Ainsworth
Linda O'Neill (Secretary)

Apologies

Anita Corrigan
Victoria Morton

Kristine Pluger
Des Chow

1. **Welcome, Introductions and Apologies**

Diane welcomed the group and apologies were noted.

2. **Actions from last meeting**

No outstanding actions from last meeting.

3. **Ratification of minutes of last meeting**

The minutes of the last meeting were approved.

4. **Community Wellbeing Practice Update**

No update.

5. **STP/5 Year Plan**

Diane gave a brief overview. The Government has asked every CCG in the country to come up with a Sustainable Transformation Plan/5 Year Plan and CCG are now talking with communities about providing services without wasting money yet keeping quality of services. They will be speaking to all community groups including healthcare providers, Health Watch and PPGs and asking for ideas. The group put discussed some ideas put forward by members including charging for DNAs and reducing the number of higher management within the CCG and other health organisations.

6. **Premises update**

Letters have been sent out to all patients aged 18 years and over advising them of the proposal to move to Upton Rocks. A drop-in event has been arranged for Saturday 15 July from 10am - 2pm at the surgery to enable patients to discuss the proposals with staff. Diane asked if any PPG members could help out on the day.

7. **Patient comments/complaints**

There were none to report.

8. **Feedback from PPG Plus**

Diane attended the PPG Plus meeting and reported that it was not well attended with only the usual surgeries turning up, ie 3 from Runcorn and 2 from Widnes, Appleton Village and Bevan Group. The meeting focussed on MSK, Medicines Management and referrals for 'conditions of low clinical priority' having a name change to 'getting your treatment right'. Pathways were discussed and attendees found little issues with the pathways. There were lengthy discussions and various issues raised, however the meeting was very productive.

8. **Round the table/AOB**

8.1 **Resignation**

Chris has now formally tendered his written resignation from the group which Diane read out. Diane thanked him for his contribution over the years and his time as chairman. The group wished him well.

8.2 **On-line Access**

Maureen is still waiting for a password to allow on-line access to her medical records.

Action: Anita to follow up with MJB

8.3 **Medication Reviews**

Maureen reported that she had been given a date and time for her medication review but no one called her and up to date she has still not had her medication review. Other members of the group gave other examples of the same issue.

Action: Anita

9. **Date of Next Meeting**

The next meeting will be held on Thursday 27th July 2017 at 6.30-8.00pm, in the surgery waiting room.