

APPLETON VILLAGE SURGERY

PATIENT PARTICIPATION GROUP

NOTES OF THE MEETING ON 30th NOVEMBER 2017

Present

Diane McCormick (Chair)
Gill Shepherd
Maureen Kerry-Lewis
Christine Grice

Jeff Ditchfield
Anita Corrigan
Rebekah Boyd, Wellbeing Enterprises
Linda O'Neill (Secretary)

Apologies

John Parle
Victoria Morton

Dawn Nichols
Ken Ainsworth

1. Welcome, Introductions and Apologies

Diane welcomed the group. Introductions were made. Apologies were noted.

2. Actions from last meeting

There were no actions from the last meeting.

3. Ratification of minutes of last meeting

The minutes of the last meeting were approved.

4. Community Wellbeing update

Since taking over from Kristine, Rebekah has now started doing the Monday morning clinics in the Surgery.

Rebekah provided the new programme of activities for January to March 2018. The craft clubs are very popular. The activities are well attended. During the groups sessions individuals are encouraged to attend 1-to-1 sessions at the surgery and information leaflets were provided to display in the waiting room.

Rebekah also told the meeting about activities that other organisations are running. There are lots of activities going on at the City Arts Hub in

Runcorn Shopping City and Rebekah provided a programme of their events.

Halton Carers Centre is having a fund raising Tea Dance at Churchill Hall on 4th December. There are already notices posted on the boards in the surgery. Diane added that monthly Tea Dances are also held at St Peter & Paul's school but is unsure who organises these.

Cycling for all abilities is available in Victoria Park, Widnes every Wednesday between 10am – 2pm. This is run by "Wheels for all".

4. **Winter Event Feedback**

Diane attended the event at the Stadium. It was run by CCG and Widnes Vikings. There was a market place with stalls and stands from a lot of agencies. The Vikings gave a talk and answered questions from the audience. CCG gave a talk on keeping well in winter and advising people to use the Urgent Care Centres rather than going to A&E. The event was well attended.

6. **Premises update**

Not a lot to report since the last meeting. There will be a meeting next Tuesday with neighbouring practices to look at the impact assessment and how our list closure has impacted on other practices.

There will be a Primary Care Committee meeting on 11th January at which the surgery will present the paper. IT has completed their assessment of the costs. The partners are waiting for the Valuer to provide details of allocated rent. The developer has gone out to tender for the building.

It is hoped that there will be more positive news at the next PPG meeting in January 2018.

7. **Patient comments**

There was one patient comment relating to a prescription issue. Anita has carried out an internal investigation about what happened and has replied to the patient also advising them about the on-line service for ordering prescriptions.

Friends and Family result for October is 95.8% of patients would recommend the practice.

10. **Round the table**

10.1 **Christmas Meal**

Anita thanked Diane for organising the Christmas Meal for the PPG.

10.2 Surgery Service

Gill said the service offered by the surgery is superb but is still concern about the proposed move.

Chris commented that she had seen Dr Chan who was excellent and Dr Hickson was also very good. Anita advised that the F2s, ie Dr Hickson and Dr Deacon will finish their placement this month, however, Dr Chan is a registrar and will stay with the Practice for a year.

Jeff also added his comment that Appleton is the best Surgery and this is credited to all the staff.

10.3 Meetings

There will be no meeting in December due to Christmas. Linda will e-mail the meeting schedule for 2018 to all members.

10.4 Prescription provision at Christmas

Anita confirmed that prescriptions due over Christmas will be issued earlier ensuring patients are not without their medication.

11. **Date of Next Meeting**

The next meeting will be held on Thursday 25th January 2018 at 6.30-8.00pm, in the surgery waiting room.